

2009 Annual Survey Report



Agenda

- Response
- Major Benefits of Membership
- Top Member Services
- Top Legislative, Environmental, Energy, and Technical Issues
- Areas That Need Improvement
- Things Would Like To See Added
- Other Things CIBO Could Do



Response

- 26 Respondents
- Response Breakdown
 - 13 Actives (38%)
 - 11 Associates (22%)
 - 2 Universities (12%)



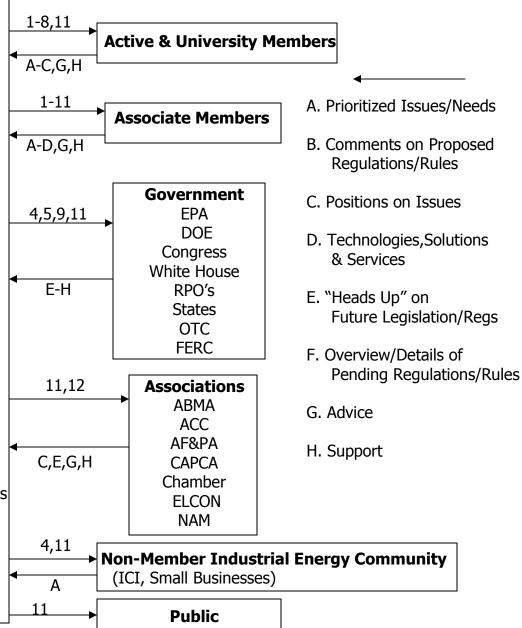
Major Benefits of Membership

- Keeping Up-To-Date on Ever Changing Regulations, Legislation, and Policy Issues
- Access To:
 - Current Information on Key Environmental and Technical Issues
 - Technical Information and Expertise
- Networking/Interacting with Counterparts/Customers
- Leveraged Advocacy Both Legislative and Regulatory
- Involvement & Access to Influence Environmental Regulations
- Access to EPA, DOE, Congressional and Administration Staff
- Company Products Exposure to Industrial Facilities



How We Support Our Stakeholders' Needs

- 1.Time-Saving One-Stop Resource for
 - Energy & Environmental Issues
 - Cutting-Edge Technologies
 - Accurate & Up-To-Date Information
 - Advice
- 2. Forum for Networking w/Peers & Stakeholders
- 3. Means for Proactive/Realistic Planning
- 4. Advocacy (Comments, Hill Visits, Lobbying)
- 5. Forum to provide Meaningful Input on Issues
 - Comments on proposed regulations/rules
 - Positions
- 6. Means to Recapture Lost Knowledge
- 7. Save \$
 - Energy Efficiency
 - Cost Avoidance (unneeded expenses, fines)
 - Conferences/Exhibits
- 8. Professional Growth & Career Development
- 9. Forum for Learning What's Important to Owners
- 10. Opportunities to Present Products & Services
- 11. Education
- 12. Collaboration on Issues/Litigation





Top Member Services

- Email Notices & Reports Distribution
- Networking with Other Members
- Industry Issues Identification & Information
- Quarterly Committee Meetings & Minutes
- Internet Site Members Only
- Newsletter (BoilerBlast News)



Top Legislative Issues

- Clean Air Act Review & Amendments
- Global Climate Change
- New Source Review Reform
- Energy & Environmental Taxes
- EGU, Non-EGU Definition



Top Environmental Issues

- Boiler MACT
- NAAQS
- New Source Review Reform
- Environmental Litigation
- NOx SIP/126/OTC Requirements



Top Energy Issues

- Global Climate Change
- National Energy Strategy
- Regulatory Activity Relating to Fuels
- Alternative (Opportunity) Fuels
- Energy Efficiency



Top Technical Issues

- Emission Control Systems
- Energy Efficiency & Optimization
- Advanced Technologies (Monitoring & Development)
- Fuels & Fuel Handling
- Boiler Life Extension & Upgrades

Cilo Areas That Need Improvement

- Energy Committee: needs to be more active, issue development, advocacy, and attract more attendees at committee meetings
- Be more aggressive on a committee basis in contacting members about attendance at conferences and meetings
- Use International Committee as an information source
- Provide sessions on biofuels
- Increase coverage of non-solid fuel emissions technology
- IECT Conference is too long



Things Would Like To See Added

- Round Table Sessions: boiler operation, maintaining high reliability, avoiding tube ruptures, burner performance, good combustion practices, do some webinars
- More external experts presenting at quarterly meetings
- Directory of what members provide
- Air emission databases through internet site
- New level of membership for small businesses



Things Would Like To See Added

- Summarized descriptions of current issues with situation and progress on monthly basis
- Monthly update e-mails from task groups
- Additional subcommittees/task groups: to develop positions and advocate on energy issues, Global Climate change, Clean Air Interstate Rule, GHG Emissions Trading
- Tools to help members comply with upcoming regulations (charts, etc)
- More members reaching out to members for assistance when they are looking for installations of pollution abatement equipment, or other equipment



Other Survey Comments

- Be sure topics are updated each year
- Any value in having additional surveys that are shorter, but more focused on one particular area?



Other Things CIBO Can Do?