

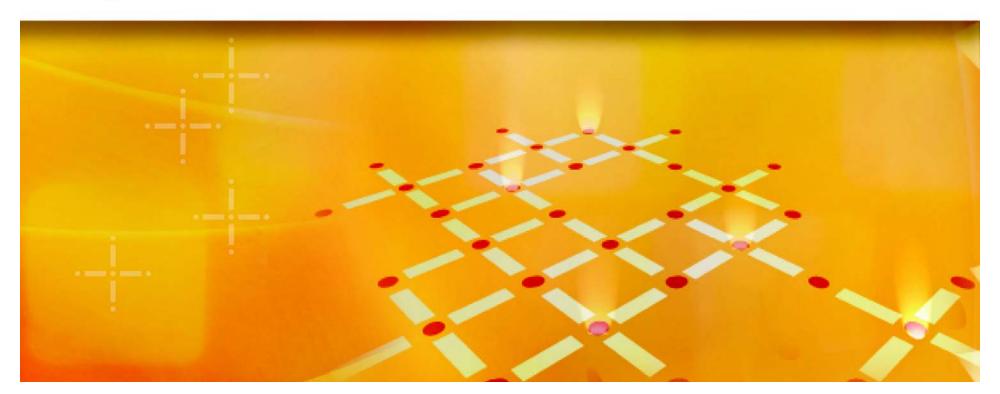
### **Promoting Events With Social Media**



### Angelika Lipkin Manager of Strategic Partnerships @angelikalipkin



Council of Industrial Boiler Owners October 14, 2011





# Today's Session

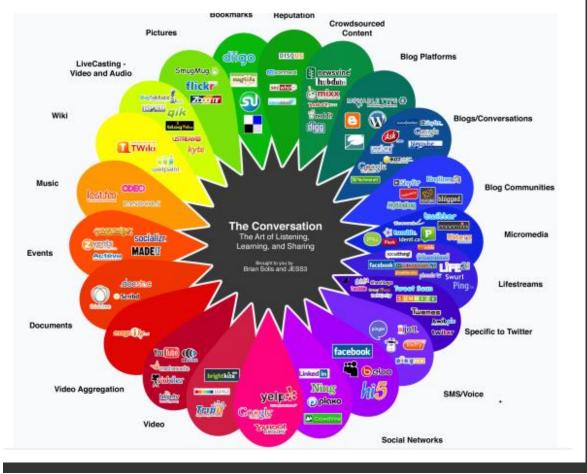
- 1. Social Media Ecosystem
- 2. How To Plan and Promote Events With SM
- 3. Effectively using SM to Promote Events
- 4. SM Ninja: QR Codes & Social Technology
- 5. Setting Measurable Goals





## How Do You Use the Web?

### **Tools**







# Step 1. Plan with SM Tools

- Use Skype for conference calls and chats about event planning.
- Gchat and Tokbox are also fast and easy ways to engage audio and video conversations.
- PBworks: The wiki is an ideal platform for planning
- Google Calendar and Google Docs
- Basecamp a business project management solution.
- CalendarHub is also a good calendar tool with event feeds and scheduling.





# Step 2. Organizing and Inviting

- Invite key guests, speakers, volunteers, and whoever else is important to the success of your conference
- Pbworks: Online Team Collaboration
  - A great tool for keeping information on the event organized
  - Publish guest lists and Speaker lists
- Set up a blog: Create/post updates to WordPress
- Facebook event
- EXTRA: Anyvite and Eventbrite





# Step 3. Promo and Distribution

- Promotion is the key to any successful meeting
- Have as many distribution channels available as possible
- Your potential guests or attendees must be able to easily find you on SM
- Twitter and Facebook should be your primary promotional tools
- Facebook
  - Set up a Facebook Page
  - Updates appear in news feeds
  - Creating a Facebook Event
- Twitter's key is retweeting and hashtags
  - Have an event hashtag and promote it (#sm4np)
  - Ask for retweets of the most important information





# Market Your Event Through Facebook

- Facebook Events: "one of the most powerful tools on the platform."
- A page for your event attracts fans.
- I've found success by first creating a page for the event, and then creating a "Facebook Event" from that.
- Build a reoccurring fan base over time.
- Add a "Like Box" to your website or blog







SAN FRANCISCO JUNE 29TH

WASHINGTON DC JULY 14TH

NEW YORK CITY AUGUST 4TH

LOS ANGELES AUGUST 22ND

CHICAGO SEPTEMBER 27TH

SEATTLE OCTOBER 14TH

> ATLANTA TBD

> > #SM4NP



### Social Media for Nonprofits Like



Non-Profit Organization · Washington, District of Columbia











Wall

Social Media for Nonprofits · Most Recent ▼



#### Jonathan Gonzalez

Where is the NYC?

2 hours ago



Social Media for Nonprofits It is on the 4th of August at NYU at the Eisner & Lubin auditorium. http://socialmedia4nonprofits.org/nyc about an hour ago



Jonathan Gonzalez Thanks!!!!

about an hour ago



### Jaime Hecht

I won't be able to make it to the conference, but was wondering if there will be any hh's or outings in the DC area?



Social Media for Nonprofits Stay tuned, will annouce the afterparty details tomorrow morning. We'll post it here and on Twitter.

37 minutes ago



### AL Social Media for Nonprofits

Have you tried any of these tools? Twoolr, TLists, Qwerly or Archivist? I have used Archivist and it's interesting to see data visualization. Post your favorite Twitter tools here to share with with the rest of the community.









### SOCIAL Social Media for Nonprofits

Have you tried any of these tools? Twoolr, TLists, Qwerly or Archivist? I have used Archivist and it's interesting to see data visualization. Post your favorite Twitter tools here to share with with the rest of the community.



### 11 Twitter & Social Media Tools To Try In 2011 | Social Media Today

socialmediatoday.com

It's hard to keep up with all the tools available to help maximise Twitter and other social media platforms.



▼ Yesterday at 6:42pm · Share





Kristy Cartier Thanks for the tip. I love the Infographics of late. Yesterday at 7:25pm



### Social | Impact Consulting, LLC

We're excited to announce a partnership with Social Media for Nonprofits to provide discount tickets nationwide! Use promo code "socimpact" for \$20 off registration to the SM4NP confab in DC this Thursday, or one of the others taking place throughout the U.S. later this year. Please help spread the word!



### Social Media For Nonprofits

socialmedia4nonprofits.org

Register now to join us this Thursday, July 14 at The Center for Association Leadership—hurry, as there are only a few more tickets available and we expect to sell out.



₱ Yesterday at 6:04pm · View Post



### The Urban Animal Alliance

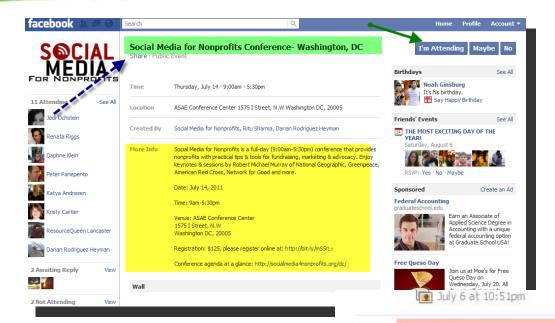
Speaking Live with Chuck Scarborough from NBC NY News about the severity of PitBull Fighting and Animal Cruelty in Urban America and abroad.

### The Urban Animal Alliance

http://www.youtube.com/watch?v=k02FmCs8bHA

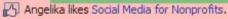






### RECENT ACTIVITY

Angelika is attending Social Media for Nonprofits Conference-Washington, DC. \* Like \* Comment \* Invite guests





### Mary Lynch

Thank you so much for the support! How is everything your way?!?!

July 6 at 2:22pm · Like · Comment · See Friendship



### Jen Iacovelli

are you in dc this lovely 4th?! coming downtown to watch the fireworks at all? hope you are having a great weekend!

July 4 at 9:23am · Like · Comment · See Friendship





# **Use Those Hashtags!**

- Make sure everyone knows the Twitter hashtag
- Track tweets and other mentions
- Ask all participants to use a # with a designated keyword or phrase when discussing it. E.g. #sm4np
- Put it in your literature, on name tags, and announce it during your keynote.
- Hashtags make your event more findable, searchable and memorable.





NACHRI Advancing new leadership competencies? Submit your proposal for #ALC11 by 4/01. http://cot.ag/g6kT1T

about 15 hours ago via CoTweet



ALC\_US @hansfens Whew hew! Maybe we should have an #ALC11 pre-party. :)

about 20 hours ago via web



hansfens RT @ALC\_US @rinaneeman We'd love to see the #GALALisb folks at #ALC11, too! http://alcus.org/education/2011\_conference.cfm <-I'm going!

about 20 hours ago via Twitterrific



ALC\_US @rinaneeman We'd love to see the #GALALisb folks at #ALC11, too! http://alcus.org/education/2011\_conference.cfm about 20 hours ago via web



# Post Photos to twitpic

- A tool that allows you to take a photo with your phone or camera and upload it directly to Twitter.
- Anyone following you on Twitter will see your tweet
- Show members what's happening in real-time
- Create a sense of visual livestreaming as the event is underway.







# Market Your Event Through LinkedIn

- Promote business functions with
   LinkedIn Events
- As Lewis Howes points out in his excellent post, Top 5 Ways to Market Your Business with LinkedIn, "once someone RSVPs to your event, it shows up on the home profile of everyone that person is connected to, spreading the message for you."
- Create an event on LinkedIn
- Invite up to 50 people from your LinkedIn network.
- Shows up in the events search.

t is an easy on	e step process.	u create an event page within L	
d an Event			
* Event Title:			
* Date & Time:	07/03/2010 HI 8:00am to 07/03/2010 HI 5:0	DDpm (GMT-08:00) Pacific Time (US & Canada	a) -
Venue Name:	This is a virtual event.		
Location:			
Website:	Ex. "881 7th Ave. New York, NY 10019"  http://		
Are you attending?	© I'm attending ● I'm interested ○ I'm not attending		
Are you organizing?	Yes, I am organizing this event.		
	Add more details		

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# Market Your Event Through Your Blog

### **BEFORE**

- Create posts announcing the event
- Calls for presenters
- Sponsorship opportunities



### DURING

- Live Blogging
- "Live blog" the sessions
- Creates Buzz
- Take notes straight into a blog post and publish it as soon as the session ends
- Encourages non-live attendees to register for an upcoming event





## **Foursquare**

- Geo-location sharing application
- The check-ins can post to Twitter and Facebook
- Badges are awarded for check-in points



- 1. Start by creating a new profile for your event.
- 2. Then, add the venue and event description.
- 3. Use the "Tip" function to broadcast event updates, incentives, and nearby meetings and venues to event participants.
- 4. Encourage check-ins, engage participants and reward them.



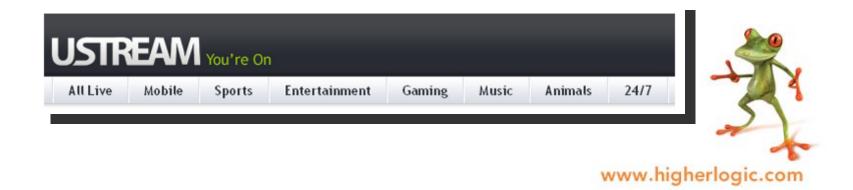






# **Thoughts on Video**

- Quick interviews with attendees/speakers on Flips
- Recorded sessions
- Live streaming the event with UStream.tv
- Helps expand your audience and interact with them, even if they are not present in person at your event.





# Step 4. Optimize the Event for Sharing

- Keep attendees happy
- Schedule a Tweetup
- Have high-speed wireless available
- Allows people to tweet and converse more easily
- Promote following the event's Twitter account for event updates

- Create/and promote a unique hashtag
- Have a web page or even a giant whiteboard



webgrafix: @shelly\_palmer I wanted to just send a shout to say THANKS! I really enjoyed listening to you at @adtech #adtech Everyone should go!

1 day ago from web - Reply - View Tweet



ryanmilani: @yourmagz: RT @weblaunches Online Media Report from #AdTech 09 - Great Info - http://bit.bi/OnlineMedia (expand) #socialmedia

1 day ago from twhirl - Reply - View Tweet



joshjaffe: I went to <u>#adtech</u> and all I got was this stuffed giraffe <a href="http://twitpic.com/3xkux">http://twitpic.com/3xkux</a>

1 day ago from TwitterFon · Reply · View Tweet



# Step 4. Optimize the Event for Sharing

- Consider setting up a live stream (Ustream/Mogulus)
- If you can't stream, upload videos to YouTube
- Finally, and most importantly, listen to your audience
- Address their needs by tracking the Twitter conversation for a large event
- For small events, simply ask them for feedback or have an online survey guests can fill out.





# Step 5. Post-event Social Media

- Continue communication with all the attendees
- Create a blog post of your reflections
- Host a web page where users can add their SM
- Send them thank yous, updates, and information
- Be sure to promote friending or following
- Share all SM

- Upload photos to the Flickr account
- Titles, Descriptions, Tags
- Post videos on YouTube,
   Facebook, Vimeo and
   Viddler are also good
   alternatives
- Post recordings of your live video











### **ASAE Annual Meeting**

4 days 2,800+ attendees (5,500+ total)

439 exhibiting companies

- Expo Hall
- · General Session speakers and Thought Leader Sessions
- · More than 120 Learning Lab sessions









### **BIO Convention**

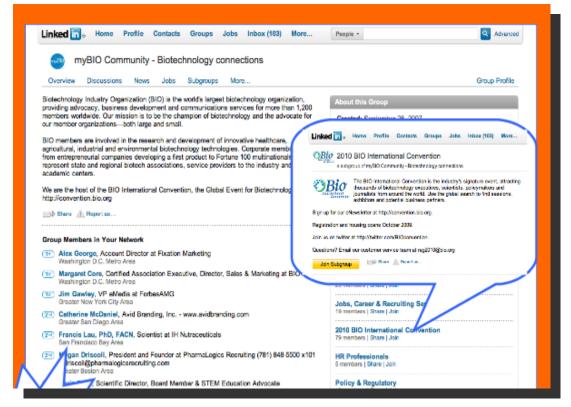
3 days 7,800+ attendees (15,000+ total)

1.700+ exhibitors

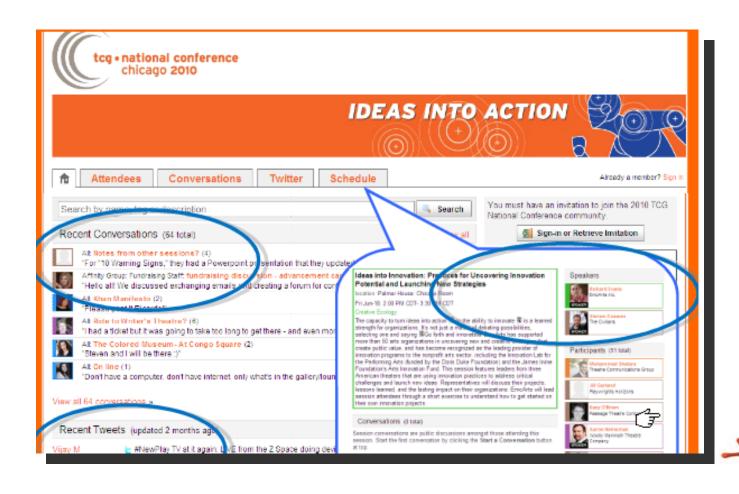
- BIO Business Forums
- BIO Exhibition
- Kevnote Luncheons
- . More than 125 Breakout Sessions in 17 tracks











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## **SM NINJA MOVE**

### Use QR Code to:

(Quick Response)

- Create buzz for a tradeshow or exposition
- Drive booth traffic
- **Build partner** connections
- Provide ways to interact through sm
- Gain post-show PR





### VENDOR SHOWCASE

### HIGHER LOGIC, BOOTH 504

Professional Social Networking Commu Collaboration Software for Associations

#### SYSCOM SERVICES, BOOTH 707

Web Design & Content Management Systems for Associations & Non-profits. www.SyscomServices.com | @SyscomServices

#### BLUE SKY BROADCAST, BOOTH 731

We are a full-service provider that delivers superior live and web based events, www.blueskybroadcast.com | @BlueSkyBC

#### BOXWOOD, BOOTH 716

Online Career Centers: Our Investment. Your Success. Get the Facts. www.boxwoodlec.com | @boxwoodlech

### DELCOR, BOOTH 416

Technology & Management Consulting and Network Systems & Support. www.delcor.com | @delcortech

#### DESIGNDATA, BOOTH 210

Outsourced Network Management, IT Consulting & Data Center Services for Associations.

EXPOCAD, BOOTH 429 Erent Management & Exhibitor Marketing Software, Mobile to Web. www.expocad.com | @expocad

#### HIGHROAD SOLUTION, BOOTH 606

Campaign Email, Mobile Messaging and Webinar Solutions for Associations. www.htghroadsolution.com | @HtghRoadSol

INFORMZ, BOOTH 205
Email Marketing Solutions Built for Associations.
www.informz.com | @informz

#### LEARNSOMETHING, BOOTH 611

Learning Management Solutions for Associati www.learnsomething.com | @learnsomething

TMA RESOURCES, BOOTH 600 Make your association the place to be with TMA Resources' association management www.tmaregourgeg.com | @tmaregourgeg

### AHOY, THE TREASURE!









#### RULES & REGULATIONS

THANK YOU for participating in the QR Quest at the 2011 American Society of Association Executives (ASAE) Annual Meeting & Exposition. This one-of-a-kind contest is sponsored by leading association solution providers Higher Logic, Syscom Services, Blue Sky Broadcast, Boxwood, DelCor, designDATA, EXPOCAD, HighRoad Solution, Informs, LearningSomething and TMA Resources. All 2011 ASAE Annual Meeting & Exposition attendees are invited to participate and earn the chance to win the QR Quest and other prizes worth over \$2,500. Contest participants must visit all participating booths, complete the device. If participant doesn't have the required technology to play, the booth staff person will approve the visit and sign the MAP. All trademarks are the property of their respective owners. ©2011.

#### WHAT IS A QR CODE?

A OR code (Outok Response) is a specific matrix barcode or two-dimensional code, readable on a mobile device by dedicated QR code reader applications. The code consists of black modules arranged in a square patiern on a white background. Users can scan the image of the QR code to display text, contact information, connect to a wireless network or open a web page in a mobile browser. The information encoded can be text a URL or other data/media. QR code is everywhere in the world around us – advertisements, business cards, magazines, coupons, airport and ticket check and many more.

> Try one of these popular QR code readers QRafter or RedLaser - iPhone Barcode Scanner or Google Goggles - Android Blackberry Messenger or My FIN Barcode - Blackberry







### **Setting Measurable Goals**

EAR 3

- · Integrate marketing campaigns with social spaces.
- · Focus on driving specific business outcomes.
- . Create more efficiencies in processes around monitoring and posting.
- · Capture and repurpose user-generated content in more ways and more places.

AR 2

- · Make sure participants know where to find you in social spaces.
- · Test different calls-to-action to see what sells, what engages, what fails.
  - · Streamline the processes around monitoring and posting.
  - · Experiment with using social media to make your homebase site more engaging.
  - · Feed content to your rock stars and influencers to build buzz.

EAR 1

- Find and connect your attendees, exhibitors, and stakeholders in social spaces online.
- . Set up official outposts with clear branding and regular postings about the event.
- · Document how participants use social media around the event.
- · Identify your rock stars and influencers.





# Set the Viral Sharing in Motion

- Get the word out.
- Use the "share" function to post the event on your personal walls, thereby letting your friends know.
- You can also use the "invite" function to personally invite any number of friends. As people RSVP that they are coming, encourage them to share and invite. The more the merrier.

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# **Use Multiple Touch Points**

- Not just Facebook, but also use Twitter to spread the word, as well as traditional websites.
- A key to marketing is having multiple touch points for your audience.
- If you can reach someone in three different places, they are more likely to remember your event.





# **Opportunities to Participate**

- If someone is involved in an event, they feel more invested and are more likely to spread the word.
- Ask for volunteer help
- Members are more likely to help with promotion, both online and on the street





### Reminders

- Facebook events give you the opportunity to reach out.
- If the event is created from a Facebook Group, you can send messages to those who are attending
  - The "maybes", and all of the invitees.
  - If the event is created from a Fan Page, you only have the option of sending an "update" to all fans





### **Be Creative**

- Think of unique ways of promoting the event.
- Local podcast prior to the event
- Getting "supporters" of your event to change their Facebook profile pictures
- Twitter avatars to something related to your event, such as a logo or even a Twibbon.





### **Connect With Me!**

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