### CIBO 2016 Annual Meeting Changing Work Force Panel

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## Issues from Boiler Owner Perspective

- Structural
- Demographics
- Differing backgrounds
- Different learning methods
- Retention

#### Structural Issues

- Corporate mergers, acquisitions, divestitures
- Product and plant shutdowns
- New grassroots facilities vs modifications to existing facilities
- External drivers creating change
  - Environmental regulations
    - Higher levels of emissions controls, complexity, compliance requirements
  - Fuel/energy costs/availability

# Demographics

- Aging workforce
  - Retirements past and future
- Limited availability of experienced personnel
  - Trade crafts, operations, maintenance, engineering, other
- Non-glamorous type work
  - Difficult, 24/7 operations, safety implications, regulatory implications, can be dirty

## Differing Backgrounds/Learning Methods

- Younger people more dependent on technology
- Older people's level of technology expertise can vary greatly
- Level of education as well as scope of education can also vary
- Many more potential training/assistance tools available to reach all levels

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### Retention

- How can energy/boiler related jobs be managed to provide challenges and satisfaction to enable retention of educated/trained personnel
- Continual cycling of people through positions does not resolve long term needs

### Panel Lead-in

• Hopefully the panel speakers will provide information that can address at least some of these issues

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• Questions and open discussion invited